

General terms and conditions

General terms and conditions (GTA)

Service Provider (Seller, Company)

Name: Válint Ádám e.v.
Headquarters: 8500 Pápa, HUNGARY, Vízmű u. 3.
Mailing address: 1113 Budapest, Tornavár u. 22.
Registering authority: Budapest Fővárosi Törvényszék Cégbírósága
Company registration number: 01 09 173453
Tax number: 56742127-1-39
Representative: Ádám Válint
Phone number: +36209924660
Email: info@footballcraze.store
Website: <https://www.footballcraze.store>
IBAN: HU301170201221453290000000000
Business Registration Number: 55419563

Hosting Provider Information

Name: UNAS Online Kft.
Headquarters: 9400, Sopron, Kőszegi út 14
Contact: unas@unas.hu

Online bank card payments are executed via the **Barion** system. The merchant does not get and store bank card data. **Barion Payment Inc.**, the provider of this service, is an institution under the authority of the **Central Bank of Hungary**, its license number is: H-EN-I-1064/2013

Returns

Any claims for misprinted/damaged/defective items must be submitted within 31 days after the product has been received. For packages lost in transit, all claims must be submitted no later than 31 days after the estimated delivery date. To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging.

Refunds (if applicable)

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

Late or missing refunds (if applicable)

If you haven't received a refund yet, first check your bank account again.

Then contact your credit card company, it may take some time before your refund is officially posted.

Next, contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact us at info@kopclobber.com.

Exchanges (if applicable)

We only replace items if they are **defective or damaged**. If you need to exchange it for the same item, send us an email at info@kopclobber.com

Return Address

NOTE: ONLY SEND THE PRODUCTS BACK IF DEFECTIVE OR DAMAGED.

To return your product, please send the product(s) to the following address:

Adam Valint
Football Craze Store
Tornavár u. 22.
Budapest, HUNGARY 1113

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund.

Depending on where you live, the time it may take for your exchanged product to reach you may vary.